



Changes in Practice

Click on each to learn more about the project.

- Frontline home care staff are trained to identify and implement priority quality improvement (QI) projects to increase impact of QI in the home care setting.
- Care team leaders demonstrate supportive leadership practices with health care aides by using a new approach to involving them and capitalizing on their unique knowledge of residents in their care.
- Improved communication, collaboration and feedback between care team leaders and health care aides improves residents' care.
- Updated Decision-Making Capacity Assessment (DMCA) framework and new toolkit of resources are available in acute, long-term and supportive living sites across Alberta.
- New communication and clinical support structures, in addition to new knowledge exchange structures for DMCA in Alberta.
- Improved person centered care is being driven by encouraging stronger relationships between seniors in care and healthcare providers, resulting in a reduction in challenging behaviours.
- Home Living Case Managers and Community-Based Seniors Outreach Workers are aware of their respective roles in serving seniors in the community and are confident about when and how to refer and collaborate, improving the efficiency, effectiveness and reach of both.